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Annual Special Education Parental Satisfaction Survey to Launch on November 22

ST. THOMAS, USVI – The Virgin Islands Department of Education, State Office of Special Education, will launch its annual Parental Satisfaction Survey on November 22 to collect confidential data on parents' level of approval with the Special Education programs and related services provided by the Department's divisions of Special Education.

The territory-wide survey is geared toward parents and guardians of residents ages 3-21 with a disability. The University of the Virgin Islands' Eastern Caribbean Center will conduct the survey through telephonic interview.

Deputy Commissioner Renee Charleswell, PhD, who heads up the State Office of Special Education, noted that the results of the survey will be used to "assist the district offices of Special Education with improving services provided to children and youth with disabilities and their families, more exclusively, the State Office of Special Education, as it continues to improve overall academic and functional results for the territory's children and youth with disabilities. We look forward to the full cooperation and participation of our parents," she said.

For more information, contact the State Office of Special Education Offices at (340) 774-0100 Ext. 8804 or (340) 774-1095 Ext. 7087.

All data collected with be absent of all personally identifiable information consistent with §300.32 Personally identifiable. Personally identifiable means information that contains—(a) The name of the child, the child's parent, or other family member; (b) The address of the child; (c) A personal identifier, such as the child's social security number or student number; or (d) A list of personal characteristics or other information that would make it possible to identify the child with reasonable certainty.

§ 300.610 Confidentiality. The Secretary takes appropriate action, in accordance with section 444 of GEPA, to ensure the protection of the confidentiality of any personally identifiable data, information, and records collected or maintained by the Secretary and by SEAs and LEAs pursuant to Part B of the Act [IDEA], and consistent with §§ 300.611 through 300.627.

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